



Australian Government

Australian Taxation Office

Australian Business Register

Make informed decisions with ABR data

ABR data for government agencies



ABR data – assisting government agencies

Business data is the cornerstone for government planning and decision making. The Australian Business Register (ABR) has a comprehensive database of business information that can provide your government agency with the clarity and confidence needed to achieve the best results.

What is ABR data?

When businesses and other organisations – including government bodies and non-profit organisations – apply for an Australian business number (ABN), their registration information is captured and stored in the ABR.

There are two kinds of data stored in the ABR – **public and non-public**. Only eligible government agencies can access non-public data in addition to public data.

Non-public data includes, but is not limited to:

- business address
- email address
- phone number
- ANZSIC code
- industry description
- authorised contact
- associate details
- geocoded business locations.

ABR data is available to you 24 hours a day, 7 days a week. Better yet, it's free.

How non-public data can help your agency

Our non-public data allows your agency to understand and assist businesses and the wider community in your area – as well as strategically plan for the future.

It also provides your agency with an opportunity to increase your productivity and savings through reduced workflow.

Here's how non-public data is commonly used:

- **Service delivery** – validate client information in real time and pre-fill online forms
- **Procurement** – validate supplier ABNs and identify local suppliers and trades people
- **Planning and economic development** – identify and plan for growth in the community
- **Licensing businesses** – validate business details, and issue licences and registrations
- **Emergency management** – identify businesses affected by natural disaster
- **Disaster recovery** – assist in locating businesses eligible for disaster grants
- **Compliance** – undertake regulatory compliance, investigations and enforcement
- **Training and education** – identify target groups for training workshops
- **Community consultation** – engage with local businesses on community issues

Our data in action

Federal, state/territory and local government agencies are transforming the way they do business by using non-public ABR data.

Sprint for success

Identified and contacted businesses affected by road closures for the Queen's Baton relay.

Glenorchy City Council, TAS

Work smarter not harder

Determined which businesses should be included in surveys using industry coding data.

Australian Bureau of Statistics

Data for disasters

Identified businesses in the flood zone impacted by ex-tropical Cyclone Debbie.

Tweed Shire Council, NSW

Driving for change

Integrated ABR data internally, resulting in a significant reduction in process times.

Victorian Department of Economic Development, Jobs Transport and Resources, VIC

Business at first sight

Identified new businesses to send information kits to promote community engagement.

Frankston City Council, VIC

Business support services

Identified and contacted local businesses for education activities for Small Business Week.

Tablelands Regional Council, QLD

Charting for success

Analysed business growth and identified businesses no longer trading.

Queensland Office of Small Business, QLD

Know your supplier

Validated business information and conducted compliance checks for procurement.

Shire of Mundaring, WA

Banana Freckle – biological hazard

Identified and engaged businesses connected with the banana industry and disease outbreak.

Department of Primary Industries & Fisheries, NT

Tune in to tourism

Developed a tourism strategy by identifying tourism businesses across multiple regions. Data also assisted in looking at equitable funding models for regional tourism.

Light Regional Council, SA



Getting access to non-public data

Step 1 – Contact us to request access and let us know how you intend to use the data.

Step 2 – Submit a Partnership Agreement that has been signed by your agency head.

Once your agency has been granted access, we can help you determine the best channel to use to retrieve the data you require.

Want to know more?

For more information, visit
abr.gov.au/ABRdata

Get in touch today

Contact us at **abrenquiries@ato.gov.au**